

## ATTENTION É-CCU MEMBERS

In response to the ongoing pandemic and provincial declaration of public health emergency status, Évangéline-Central Credit Union would like to issue the following statement concerning COVID-19 action plan and changes to our operations:

First and foremost, the health and safety of our employees and our members remain as our top priority as we navigate through the uncertainty of these challenging circumstances. Our support is with the communities we serve, and all other Island communities. We are grateful for those who are working diligently to lead through these difficult and unprecedented times.

In an effort to reduce the risk of contamination and to do our part in helping “flatten the curve” and protect Islanders from the spread of the COVID-19, ÉCCU has adopted the following modifications to our operations, effective Wednesday March 18, 2020:

**Tyne Valley Branch** will be closing to the public. Basic Services including night depository, and ATM access will remain available. Staff will remain accessible by e-mail and by telephone consultation only.

**Evangeline Branch** shall operate under reduced hours of operation, with public access open on Monday – Friday between the hours of 11:00am to 3:00pm. It is encouraged that members attempt to reduce the need for in-person visitation to the branch by using online (MemberDirect) services, as well as limiting requests for in-person appointments. If possible, we request that member appointments be conducted via telephone.

**O’Leary Branch** shall operate under reduced hours of operation, with public access open on Monday – Friday between the hours of 11:00am to 3:00pm. It is encouraged that members attempt to reduce the need for in-person visitation to the branch by using online (Member Direct) services, as well as limiting requests for in-person appointments. If possible, we request that member appointments be conducted via telephone.

### OPEN TO THE PUBLIC

Evangeline & O’Leary

OPEN Monday to Friday 11:00 - 3:00

**BY PHONE: updated March 31<sup>st</sup>, 2020**

Evangeline, O’Leary & Tyne Valley

Monday to Friday 8:30 – 4:00

**Evangeline 902-854-2595**

**O’Leary 902-859-2266**

**Tyne Valley 902-831-2900**

Please note that our ability to service our members remains paramount, and any/all reasonable effort shall be made to resolve inquiries on an ongoing basis. Thank you for your patience and understanding. We appreciate your cooperation, look forward to returning to our regular hours of service in the future.

